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**CENTRAL FAX CENTER****MAR 23 2006****CAMPBELL  
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## FACSIMILE COVER SHEET

To:	Commissioner for Patents	From:	Samuel G. Campbell, III/vs
Fax:	(571) 273-8300	Date:	March 23, 2006
Phone:		Pages:	8 (including cover sheet)
Re:	US Serial No.: 10/028,541; Filed: 12/19/01 Atty Docket No.: SBL0020C2US		

### Message:

Attached is a *Request for Corrected Filing Receipt* and supporting documents in regards to the above-referenced patent application.

If you do not receive all pages, please call (512) 439-5080.

THE INFORMATION CONTAINED IN THIS FACSIMILE MESSAGE IS INTENDED ONLY FOR THE PERSONAL AND CONFIDENTIAL USE OF THE DESIGNATED RECIPIENT(S) NAMED ABOVE. THIS MESSAGE MAY BE AN ATTORNEY-CLIENT COMMUNICATION, AND AS SUCH IS PRIVILEGED AND CONFIDENTIAL. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT OR AN AGENT RESPONSIBLE FOR DELIVERING IT TO THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT YOU HAVE RECEIVED THIS DOCUMENT IN ERROR AND THAT ANY REVIEW, DISSEMINATION, DISTRIBUTION OR COPYING OF THIS MESSAGE IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE AND RETURN THE ORIGINAL MESSAGE TO US BY MAIL. THANK YOU.

PATENT

**RECEIVED**  
**CENTRAL FAX CENTER**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**MAR 23 2006**

Applicants: Richard Joseph Caballero, Mark David Lewis, Carlos Alejandro Sandrea  
Assignee: Siebel Systems, Inc.  
Title: User Interface for a Complex Order Processing System  
Serial No.: 10/028,541 Filed: December 19, 2001  
Examiner: Gerald J. O'Connor Group Art Unit: 3627  
Docket No.: SBL0020C2US Client Ref. No.: SIEB144/00

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Austin, Texas  
March 23, 2006

Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**REQUEST FOR CORRECTED FILING RECEIPT**

Dear Sir:

Applicants hereby request the Commissioner For Patents to correct the Official Filing Receipt for the above-identified patent application as follows:

- ☐ 1. Correct the Filing Date
- ☐ 2. Correct Inventor Name
- ☐ 3. Correct Title
- ☒ 4. Correct Information Referencing Related Case
- ☐ 5. Correct Attorney Docket Number
- ☐ 6. Other: \_\_\_\_\_

This Request is submitted for the following reasons:

Under "Domestic Priority data as claimed by applicant", please add the following:

**"This application is a CON of 10/024,691 12/17/2001"**

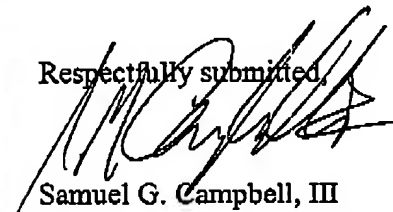
Attached is a copy of the Filing Receipt having the above error and the change noted thereon, as well as copies of the first and second pages of the Response to Office Action (filed with the USPTO on 2/7/06) updating the REFERENCE TO RELATED APPLICATION section of the Application and first page of the Application as filed. Therefore, it is respectfully requested that a corrected Filing Receipt be issued.

Because this was not an error on the part of Applicants, Applicants believe no fee is required. However, the Commissioner is hereby authorized to charge any fee that may be required for this correction to Deposit Account No. 502306.

If this action does not lead to issuance of a corrected Official Filing Receipt as requested, please contact the undersigned.

<p>&gt; CERTIFICATE OF FACSIMILE TRANSMISSION &lt;</p> <p>I hereby certify that this correspondence is being transmitted via facsimile to the Commissioner for Patents, Fax Number (571) 273-8300 on <u>March 23, 2006</u>.</p> <p><u>Veronica Juarez</u> Type or print name of person signing certification</p> <p><u>[Signature]</u> Signature</p>
--

Respectfully submitted,

  
Samuel G. Campbell, III  
Attorney for Applicant(s)  
Reg. No. 42,381  
512-439-5084  
512-439-5099 (fax)



## UNITED STATES PATENT AND TRADEMARK OFFICE

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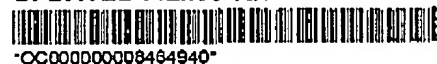
COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO.	DRAWINGS	TOT CLAIMS	IND CLAIMS
10/028,541	12/19/2001	2161	1302	M-12420-2C US	71	44	3

CONFIRMATION NO. 2447

Samuel G. Campbell III  
c/o SKJERVEN MORRILL MacPHERSON LLP  
25 Metro Drive, Suite 700  
San Jose, CA 95110

## UPDATED FILING RECEIPT



\*0000000008464940\*

Date Mailed: 07/17/2002

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Filing Receipt Corrections, facsimile number 703-746-9195. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

## Applicant(s)

Richard Joseph Caballero, San Mateo, CA;  
Mark David Lewis, Castle Rock, CO;  
Carlos Alejandro Sandra, San Francisco, CA;

## Assignment For Published Patent Application

Siebel Systems, Inc.;

## Domestic Priority data as claimed by applicant

This application is a CON of 10/024,691 12/17/2001  
Foreign Applications

If Required, Foreign Filing License Granted 02/22/2002

Projected Publication Date: Request for Non-Publication Acknowledged

Non-Publication Request: Yes

Early Publication Request: No

## Title

User interface for a complex order processing system

COPY

Preliminary Class  
705

COPY

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**LICENSE FOR FOREIGN FILING UNDER  
Title 35, United States Code, Section 184  
Title 37, Code of Federal Regulations, 5.11 & 5.15**

**GRANTED**

The applicant has been granted a license under 35 U.S.C. 184, if the phrase "IF REQUIRED, FOREIGN FILING LICENSE GRANTED" followed by a date appears on this form. Such licenses are issued in all applications where the conditions for issuance of a license have been met, regardless of whether or not a license may be required as set forth in 37 CFR 5.15. The scope and limitations of this license are set forth in 37 CFR 5.15(a) unless an earlier license has been issued under 37 CFR 5.15(b). The license is subject to revocation upon written notification. The date indicated is the effective date of the license, unless an earlier license of similar scope has been granted under 37 CFR 5.13 or 5.14.

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**NOT GRANTED**

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CENTRAL FAX CENTER****MAR 23 2006****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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Serial No.: 10/028,541 Filed: December 19, 2001  
Examiner: Gerald J. O'Connor Group Art Unit: 3627  
Docket No.: SBL0020C2US Client Ref. No.: SIEB144/00

Austin, Texas  
February 7, 2006

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO NON-FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office Action dated October 7, 2005, having a shortened statutory period expiring on January 7, 2006. Accompanying this response is a petition under 37 C.F.R. § 1.136 for a one month extension of time, setting a new time for response to February 7, 2006. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 3 of this paper.

No Amendments to the Drawings are presented in this paper.

**Remarks** begin on page 13 of this paper.

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AMENDMENTSIn the Specification

Please amend the paragraph beginning on page 1, line 9 as follows:

This application is a continuation of U.S. Patent Application Serial No. 10/024,691 ~~[[\_\_\_\_\_]] (Attorney Docket No. M-12420-US)~~ entitled System and Method for Processing Complex Orders, filed December 17, 2001, which is assigned to the same assignee as the present disclosure.

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**USER INTERFACE FOR A  
COMPLEX ORDER PROCESSING SYSTEM**

Richard Joseph Caballero  
Mark David Lewis  
Dita Naik

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**REFERENCE TO RELATED APPLICATION**

This application is a continuation of U.S. Patent Application Serial No.  
10 \_\_\_\_\_ (Attorney Docket No. M-12420 US) entitled System and Method for  
Processing Complex Orders, filed December 17, 2001, which is assigned to the same  
assignee as the present disclosure.

**BACKGROUND**

Virtually every company provides goods and/or services to their customers.  
15 The goods and services often include several components that can be ordered to the  
customer's specifications. For example, a telephone company can provide wireless  
and wired phone service, access to the Internet via one or more communication links  
such as wireless access, a digital subscriber line (DSL), or a T1 line, and hardware for  
accessing the services. During the initial ordering process, it is common for a  
20 customer to select and change various components or service options over a period of  
time until the goods are delivered and services are established or performed. As the  
needs of a customer change over time, the customer can choose to add or remove  
services, or upgrade some of the products or components in the products.

Many companies, such as communications and energy companies, bill for  
25 their services by a mix of one-time fees (e.g. installation or disconnection), recurring  
charges (e.g. a monthly access charge) and usage based charges (e.g. long distance  
calling charges). The recurring and usage based rates are determined when the  
request for service is captured as a quote or an order. After the initial installation  
order is provisioned, those rates can be re-priced due to an update to the price list, or  
30 the addition or removal of other products and services that impact the pricing of all

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**COPY** M-12420-2c US